

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com

SECY/CHN 015/08NKS

Complaint No. C.G.No. 114/2026

VANDANA

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 13.08.2026

Present:

1. None present on behalf of the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. None present on behalf of the complainant, OP is present and heard.

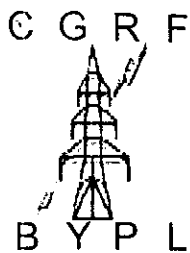
Another opportunity is given to the complainant to appear before the Forum.

Fixed for further arguments on 18.08.2026.

(P.K. AGRAWAL)
MEMBER (LEGAL)

(S.R. KHAN)
MEMBER (TECH.)

(SHALABH KUMAR)
CHAIRMAN



Complaint No. CG. No. -138/2026

ZEENAT
Vs
BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 13.08.2026

Present:

1. Mr. Mohit Sharma & MR. Kapil Salonia, Counsels for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

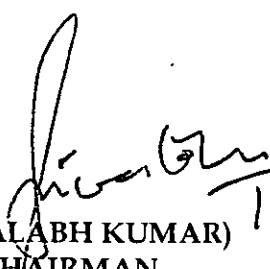
OP is directed to provide the details of the connections existing in the subject premises at the time of collapsing of the building.

Complainant is also directed to file Back Chain of the property.

Fixed for further arguments on 20.08.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN
13/8/2026



Complaint No. CG No. 111/2026

ASHOK KUMAR
Vs
BSES YAMUNA POWER LIMITED (D) G.T. ROAD

ORDER SHEET

Date : 13.08.2026

Present:

1. Mr. Bharat Bhushan, Representative for the complainant
2. Mr. R.S. Bisht, Ms. Vijay Michael, Ms. Chhavi Rani & Mr. Akshat Aggarwal,
On behalf of OP

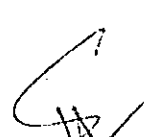
Case called out. Both the parties are present and heard.

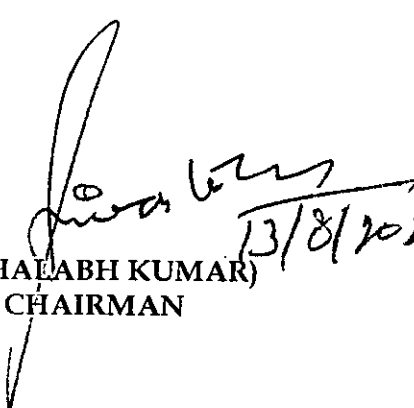
OP filed documents, same are taken on record.

OP is directed to file details as regard to why it took five years to raise the assessment bill.

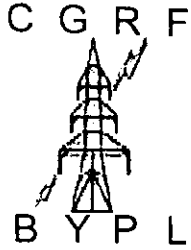
Fixed for further arguments on 20.08.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN

13/8/2026



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
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Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG No. -66/2026

LALITA
Vs
BSES YAMUNA POWER LIMITED (D) G.T. ROAD

ORDER SHEET

Date: 13.08.2026

Present:

1. Mr. Neeraj Sharma, A.R for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

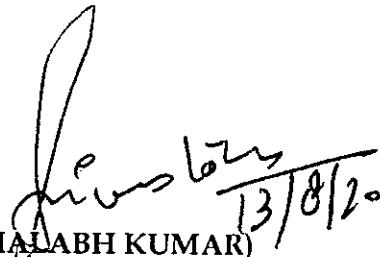
Representative for the complainant submitted that back chain is not available.

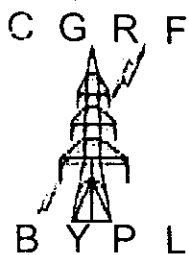
OP is further directed to examine the property documents available on record and file its report.

Fixed for further arguments on 20.08.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN
13/8/2026



Complaint No. C.G. No. 121/2026

POOJA RAWAT

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 13.08.2026

Present:

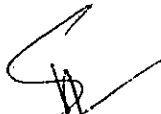
1. None present on behalf of the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

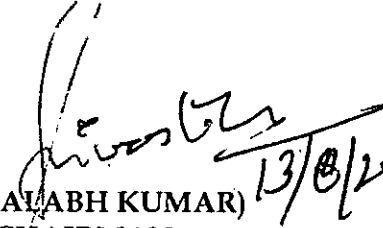
Case called out. None present on behalf of the complainant. OP is present and heard.

Another opportunity is given to the complainant to appear before the Forum.

Fixed for further arguments on 20.08.2026


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN

13/8/2026

Complaint No. CG- 98/2026

KARU YADAV

Vs

BSES YAMUNA POWER LIMITED (D) KRISHNA NAGAR

ORDER SHEET

Date : 13.08.2026

Present:

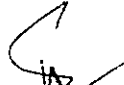
1. None present on behalf of the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

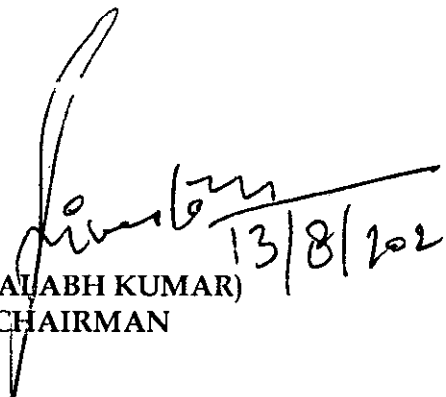
Case called out. None present on behalf of the complainant. OP is present and heard.

Another opportunity is given to the complainant to appear before the Forum.

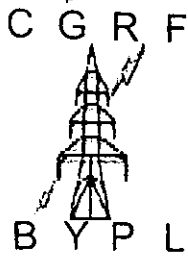
Fixed for further arguments on 20.08.2026


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN

13/8/2026



Complaint No. C.G. No. -125/2026

FARZANA KHAN

Vs

BSES YAMUNA POWER LIMITED (D) CHANDNI CHOWK

ORDER SHEET

Date : 13.08.2026

Present:

1. Mr. Neeraj Sharma, A.R for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

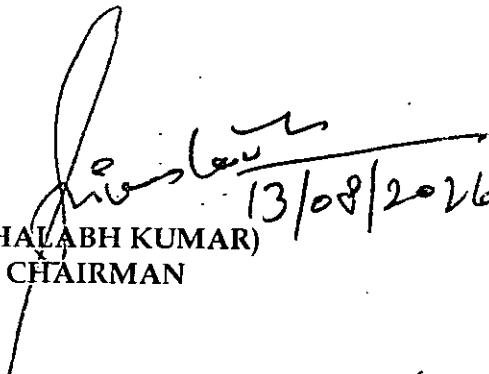
Case called out. Both the parties are present and heard.

Counsel for the complainant seeks adjournment for filing correct property papers, address being mis-match.

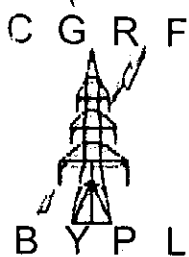
Fixed for further arguments on 20.08.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN

13/08/2026



Complaint No. CG No. 48/2026

MOHAMMAD GULFAM QURESHI
Vs
BSES YAMUNA POWER LIMITED (D) PAHAR GANJ

ORDER SHEET

Date : 13.08.2026

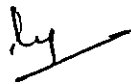
Present:

1. None present on behalf of the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

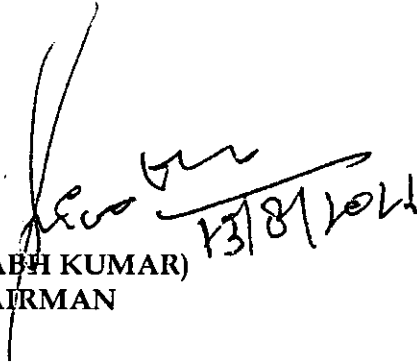
Case called out. None present on behalf of the complainant. OP is present and heard.

Another opportunity is given to the complainant to appear before the Forum.

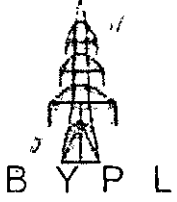
Fixed for further arguments on 20.08.2026


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN

C G R F



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2010)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma

Shahdara, Delhi-110102

Phone: 8010939760

E-mail: cgrfbypl@hotmail.com

Website: www.cgrfbypl.com

133
Complaint No. CG-133/2026

Mohd Saifi

~~MEENU CHAUDHARY~~

Vs

BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date: 13.08.2026

Present:

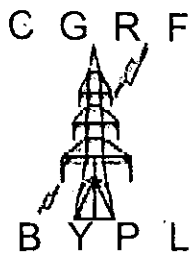
1. None present on behalf of the Complainant.
2. Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. OP is Present.

Last opportunity given to the counsel for the complainant for filing rejoinder, if any.

Fixed for filing rejoinder on 20.08.2026.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG-157/2026

RANI BALA

Vs

BSES YAMUNA POWER LIMITED (D) SHANKAR ROAD

ORDER SHEET

Date: 13.08.2026

Present:

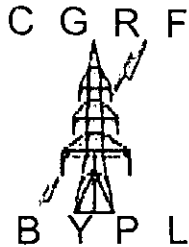
1. None present on behalf of the complainant.
2. Mr. R.S Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

O.P seeks more time for filing their reply.

Fixed for filing reply on 20.08.2026.


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG-150/2026

REKHA

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date: 13.08.2026

Present:

1. None present on behalf of the complainant.
2. Mr. R.S Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

O.P seeks more time for filing their reply.

Fixed for filing reply on 20.08.2026.

SECRETARY/REGISTRAR

C G R F



B Y P L

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act, 2010)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-11010
Phone: 801093976
E-mail: cgrfbypl@hotmail.com
Website: www.cgrfbypl.com

Complaint No.CG-148/2026

SWAPAN MANDAL

Vs

BSES YAMUNA POWER LIMITED (D) CHANDANI CHOWK

ORDER SHEET

Date: 13.08.2026

Present:

1. None present on behalf of the Complainant.
2. Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

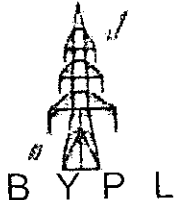
Case called out. None present on behalf of the complainant. OP is Present.

Another opportunity given to the counsel for the complainant for filing rejoinder, if any.

Fixed for filing rejoinder on 20.08.2026.

SECRETARY/REGISTRAR

C G R F



**Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED**

(Constituted under section 42 (5) of Indian Electricity Act, 2011)
Sub-Station Building BSES (YPL) Regd. Office Karkardoom,

Shahdara, Delhi-11010

Phone: 801093976

E-mail: cgrfbypl@hotmail.co

Website: www.cgrfbypl.co

Complaint No.CG-131/2026

RAZIA BEGUM

Vs

BSES YAMUNA POWER LIMITED (D) PAHARGANJ

ORDER SHEET

Date: 13.08.2026

Present:

1. None present on behalf of the Complainant.
2. Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL

Case called out. None present on behalf of the complainant. OP is Present.

Last opportunity given to the counsel for the complainant for filing rejoinder, if any.

Fixed for filing rejoinder on 20.08.2026.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act, 2010)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110102
Phone: 8010939760
E-mail: cgrfbypl@hotmail.com
Website: www.cgrfbypl.com

Complaint No.CG-132/2026

NAZRUL ISLAM

Vs

BSES YAMUNA POWER LIMITED (D) SHANKAR ROAD

ORDER SHEET

Date: 13.08.2026

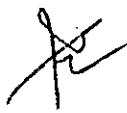
Present:

1. None present on behalf of the Complainant.
2. Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

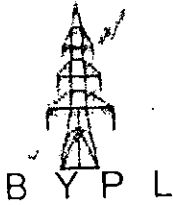
Case called out. None present on behalf of the complainant. OP is Present.

Last opportunity given to the counsel for the complainant for filing rejoinder, if any.

Fixed for filing rejoinder on 20.08.2026.


SECRETARY/REGISTRAR

C G R F



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2010
Sub-Station Building BSES (YPL) Regd Office Karkardooma
Shahdara, Delhi-110102

Phone 8010939760

E-mail: cgrfbypl@hotmail.com

Website: www.cgrfbypl.com

Complaint No. CG-147/2026

MEENU CHAUDHARY

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date: 13.08.2026

Present:

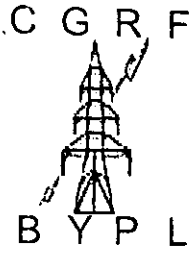
1. None present on behalf of the Complainant.
2. Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. OP is Present.

Complainant seeks more time for filing rejoinder.

Fixed for filing rejoinder on 20.08.2026.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG-151/2026

SAT PAL

Vs

BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date: 13.08.2026

Present:

1. None present on behalf of the complainant.
2. Mr. R.S Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

O.P resolved the grievance of the complainant, filed documents in support of the same.
Counsel for the complainant wants time to verify the same.

Fixed for further proceedings on 20.08.2026.

SECRETARY/REGISTRAR



Complaint No. C.G. No. - 16/2026

HAIDER
Vs
BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 13.08.2026

Present:

1. Mr. Neeraj Sharma, A.R for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

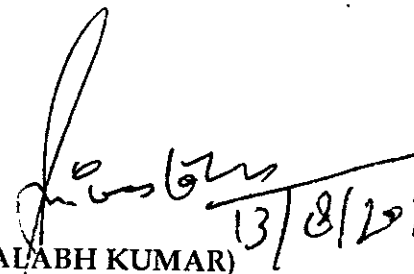
OP filed site visit report, representative of the complainant stated he is not satisfied with the report submitted by the OP.

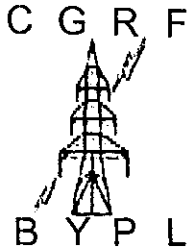
Both the parties are again directed to conduct the site visit of the subject premises. The site visit should be conducted in the presence of Nodal officer of OP and representative of the complainant on 21.08.2026 at 3.00 PM.

Fixed for further arguments on 25.08.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN
13/8/2026



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG-154/2026

RITA MALHOTRA, NARESH KUMAR MALHOTRA

Vs

BSES YAMUNA POWER LIMITED (D) SHANKAR ROAD

ORDER SHEET

Date: 13.08.2026

Present:

1. None present on behalf of the complainant.
2. Mr. R.S Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

O.P filed their reply, same is taken on record. Counsel for the complainant is asked for filing rejoinder, if any.

Fixed for filing rejoinder on 25.08.2026.

SECRETARY/REGISTRAR



Complaint No. CG-153/2026

SANDHYA

Vs

BSES YAMUNA POWER LIMITED (D) SHANKAR ROAD

ORDER SHEET

Date: 13.08.2026

Present:

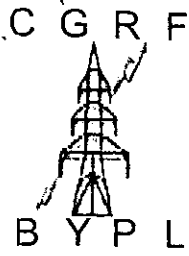
1. None present on behalf of the complainant.
2. Mr. R.S Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

O.P filed their reply, same is taken on record. Complainant is asked for filing rejoinder, if any.

Fixed for filing rejoinder on 25.08.2026.

SECRETARY/REGISTRAR



Complaint No. CG-113/2026

HINA QURESHI
Vs
BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 13.08.2026

Present:

1. Mr. A.C. Tiwari, Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

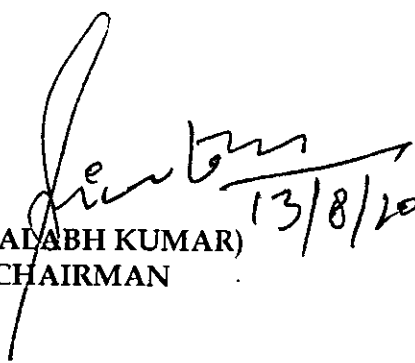
Case called out. Both the parties are present and heard.

OP is directed to conduct joint inspection to ascertain the usages of all the existing connections in the building. Site visit to be conducted on 17.08.2026 at 3.00 PM.

Fixed for further arguments on 01.09.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN

13/8/2026



Complaint No. CG-106/2026

JWALA SINGH

Vs

BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR PH-I&II

ORDER SHEET

Date : 13.08.2026

Present:

1. Mr. Vikas Kumar Singh & Mr. Babul Kumar, Counsels for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

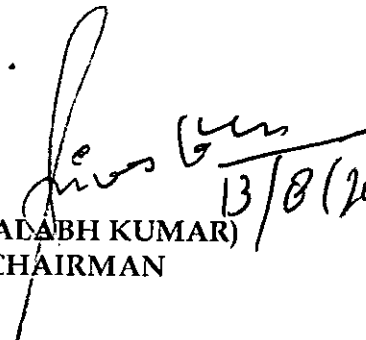
OP filed site visit report and site photographs, same are taken on record. Copy supplied to the complainant.

OP is further directed to produce K.No. file of the connection installed at the UGF and also directed to show action taken by them against the pole encroachment.

Fixed for further arguments on 01.09.2026


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN

13/8/2026

C G R F



B Y P L

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act, 2010)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110102
Phone: 8010939760
E-mail: cgrfbypl@hotmail.com
Website: www.cgrfbypl.com

Complaint No.CG-142/2026

PAWAN KUMAR

Vs

BSES YAMUNA POWER LIMITED (D) PAHARGANJ

ORDER SHEET

Date: 13.08.2026

Present:

1. Mr. Pawan Kumar, the complainant.
2. Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. Both the parties are present.

Complainant filed rejoinder, same is taken on record.

Fixed for arguments on 01.09.2026.

SECRETARY/REGISTRAR

C G R F



B Y P L

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2010)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110102
Phone: 8010939760
E-mail: cgrfbypl@hotmail.com
Website: www.cgrfbypl.com

Complaint No.CG-146/2026

MUNESH KUMARI

Vs

BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR I&II

ORDER SHEET

Date: 13.08.2026

Present:

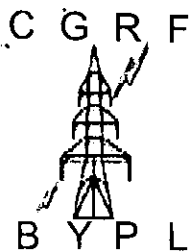
1. None present on behalf of the Complainant.
2. Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. OP is Present.

Counsel for the complainant filed rejoinder, same is taken on record.

Fixed for arguments on 01.09.2026.

SECRETARY/REGISTRAR



Complaint No. CG No. 69/2026

FAIZAN ABBAS
Vs
BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date : 13.08.2026

Present:

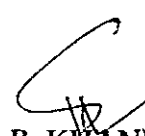
1. None present on behalf of the complainant
2. Mr. Vidya Kumar, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal,
On behalf of OP

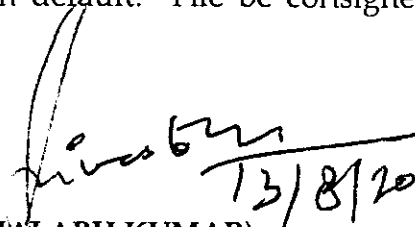
Case called out. None present on behalf of the complainant. OP is present and heard.

For the last three consecutive hearings, none is present on behalf of the complainant. It seems that the complainant is no longer interested in pursuing the matter with the Forum.

In view of the above, the matter is closed as dismissed in default. File be consigned to Record Room.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN

C G R F

B Y P L

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2010)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110102
Phone: 8010939760
E-mail: cgrfbypl@hotmail.com
Website: www.cgrfbypl.com

Complaint No.CG-149/2026

SABA QURESHI

Vs

BSES YAMUNA POWER LIMITED (D) PAHARGANJ

ORDER SHEET

Date: 13.08.2026

Present:

1. None present on behalf of the Complainant.
2. Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. OP is Present.

Counsel for the complainant wishes to withdraw his complaint.

Withdrawal granted. File be consigned to record room.



SECRETARY/REGISTRAR